



## The Sarah House III & IV Visitation Policy

### Policy:

It is our policy to ensure safe visitation to our residents consistent with the resident "Bill of Rights" F.S. 408.823 In addition to educate employees and visitors of residents on procedures related to infection control.

### Procedures:

1. We will ensure that in person visitation will be allowed in all the following circumstances unless the resident objects:
  - a. End-of-life situations.
  - b. A resident who was living with family before being admitted to the Facility is struggling with the change in environment and lack of in-person family support.
  - c. The resident is making one or more major medical decisions.
  - d. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
  - e. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or a caregiver.
  - f. A resident who used to talk and interact with others is seldom speaking.
2. The administrator is designated as the person responsible for ensuring that employees adhere to the visitation policies and procedures. Selena Fleetwood – Sarah House IV, Lisa Seawright – Sarah House III
3. Visitor must sign in upon entering the Community and before interacting with any staff, residents, family members or friends. They must sign out upon departure.

A staff member is designated to support infection control and education policies for visitors and prevention by providing information on the visitation policy to the visitors. Hand sanitizer is stationed next to the visitor log. Visitors may be required to wear Personal Protective Equipment (PPE), including wearing a face mask properly, proper hand hygiene and other necessary PPE's. Trained staff will provide directions on the proper use of PPE's

## Infection control and Education policies for Visitor

### Standard Precautions

Every visit shall require the visitor to sign in and out in the visitor log

Regular hand washing will be adhered to before, during and after the visit

Standard Precautions eliminates the need to routinely place residents in private rooms for infection control purposes.

### **Hand-washing for Visitors**

Hand-washing facilities will always be available for use by visitors.

Alcohol-based gels will be available to all visitors. Hand washing and cleansing with an alcohol-based sanitizer are acceptable methods for hand hygiene. Hand washing with soap and warm water should be performed to remove dirt, blood, and body fluids.

Visitors will clean their hands before and after visit, and as needed during the visit.

Proper Hand-washing Technique:

Remove all jewelry, including rings.

Run the faucet so that the water is lukewarm and wet the hands.

Use a small amount of liquid soap to cover the hands and wrists. Soap the forearms, if necessary, to cleanse beyond the area of contamination.

Use friction. Rub one hand upon the other, and interlace the fingers of both hands, using a back-and-forth motion for at least 20 seconds.

Rinse your hands and wrists under running water. Always hold the hands so that they are lower than the elbows to allow water to flow from the fingertips.

Dry your hands with a clean paper towels.

Use a paper towel to turn off the water faucet.

In the event of a viral outbreak the visitor will be subject to the appropriate PPE as required to mitigate and prevent spread of the virus. Community staff will instruct on the proper PPE for the individual situation.

When visiting a resident that is quarantined due to an active contagion period the visitor will be required to wear full PPE. Community staff will instruct on proper donning and doffing of the PPE.

The PPE recommended when caring for a resident with suspected or confirmed Infection includes masks. Gown, eye protection and gloves

4. Visitors are expected to behave in a fashion that demonstrates respect for the rights and views of other residents and staff members, and treat them with fairness, courtesy, and in good faith.

5. The Community is a non-smoking environment. The use of smoking products, i.e. cigarettes, cigars, pipes and e-cigarettes, is not permitted on the premises, except for the designated area outside.
6. Residents may also designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The essential caregiver is allowed to have in-person visitation for at least 2 hours daily in addition to any other visitation authorized by the Facility but does not have to provide necessary care.
7. The Facility will respect the right of the resident to determine the number of visitors he/she would like to have at any given time during the 9am-9pm visiting hours.
8. The Facility will not require visitors to provide proof of vaccination or immunization.
9. Consensual physical contact between residents and their visitor should be allowed.
10. Visitations are from 9am-9pm, at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. The maximum number of visitors allowed in the Community is 25.
11. The administrator or designee may suspend in-person visitation of a specific visitor in case of violation of the provider's policy and procedures on visitation.
12. Staff training on the visitation policy and procedures shall be included in the in-service training on Residents Rights and Emergency Procedures.

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